

PROBLEM 1:

There are no 'history types' to choose from and the 'history types' dropdown defaults to 'None' and will not allow me to choose 'All'

The screenshot shows a CRM interface for a contact named Mr. Karl Nelson. The form is divided into several sections:

- Contact:** Name (Mr. Karl Nelson), Gender (Male).
- Company:** LG Medical Technologies, Inc.
- Title:** Regional Sales Manager.
- Role/Specialty:** Sales Executive.
- Department:** Sales.
- Salutation:** Karl.
- Main Line:** (877) 551-4484.
- Toll Free Line:** (877) 551-4484.
- Direct Line:** (972) 248-0447.
- Mobile:** (972) 571-1950.
- E-mail:** k.nelson@lgmedtech.com.
- Street Address:** 1141 East Main St. # 203.
- City:** East Dundee.
- County:** Cook.
- State/ZIP:** IL 60118.
- Country:** United States.
- Man Fax:** (847) 551-4616.
- Web Site:** www.LGmedtech.com.
- Status:** Co-Worker, Consultant.
- Latest Activities:** E-mail, Call Attempt/Reach, Meeting, Letter Sent, Primary Business Focus, Type of Practice, Type of Hosp.
- Send Christmas Card:**
- SIC Code:** [Dropdown]
- SIC Desc:** [Dropdown]

At the bottom, there is a navigation bar with tabs: Activities, Opportunities, History, Notes, Documents, Groups/Companies, Secondary Contacts, Relationships, Web Info, Personal Info, Contact Access, Marketing Results. Below the navigation bar, there is a table with columns: Date, Time, Res, and a dropdown menu for 'Types' which is currently set to 'None'. The dropdown menu is open, showing 'All' and 'None' options.

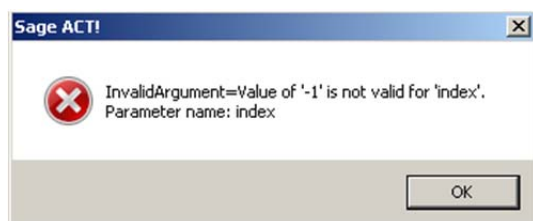
PROBLEM 2:

I cannot create a manually entered history. Rather, I get the following two sequential error messages...

Error Message 1 when creating a manual history...



Error Message 2 when creating a manual history...



PROBLEM 3:

When attempting to clear a completed activity, there are no values to choose from within the 'clear' activity dropdown – it's empty and I haven't got a clue as to how to find the lost values or how to recreate them.

